



OAMES 44th Annual Meeting & Exhibition

October 8-9, 2025 • The Grand Event Center • Columbus, Ohio

Presented by: ACU-Serve and OxyGo

Conference Sponsors: Prochant, Compass Health, Professional Medical Supply and VGM Group

Education Underwriters: AAHomecare, ACU-Serve, Brightree, Brown and Fortunato and VGM Group

Details subject to change

Wednesday - October 8, 2025

8:30 am **Attendee Registration and Continental Breakfast**

9:00 am **Welcome** – Anthony LaCute, OAMES President; and Heidi Moss, OAMES Executive Director

9:15 am **Opening Keynote Speaker – Fragile Systems, Repairing the Communal Approach to Healthcare - Zachary Benedict, MKM architecture + design** – Our environment affects us everywhere, every day, including where we work! Environmental factors quietly shape our minds and our health, and Zach will lead us through a deep dive into our human environmental needs to help us all prosper within our spaces for a better life!

9:30 am **HME Exhibitor Registration and Set-up**

10:15 am **Coffee Break**

10:30 am **Latest News on National Policies and Legislative Priorities** – Cara Bachenheimer, Esq., Brown & Fortunato PC; and Jay Witter, American Association for Homecare - Cara and Jay will deliver their annual regulatory and legislative update on issues facing HME providers on the federal level. No doubt there will be much to report regarding the new Competitive Bidding Rule, as well as updates on the DME Relief Bill (H.R. 2005), and other major movements providers can expect in the coming year.

10:30 am **MCO Exhibitor Registration and Set-up**

11:45 am **Lunch with Exhibitors** *Lunch Sponsored by Prochant*

11:45 am **Exhibits Open** – HME Exhibit Hall in Ballroom and MCO Pavilion in Pre-Function Area

1:00 pm **OAMES' 2024 Give-Back Recipient: A Kid Again**

1:15 pm **Accountability Measures to Increase Productivity & Improve Culture - Miriam Lieber, Lieber Consulting** – Miriam is back and will be discussing how to implement accountability measures to get the best, and most out of your team. Always a favorite, Miriam's message will empower managers, directors and team members to take action to propel productivity forward while building a positive workplace culture.

2:15 pm **ODM Update - Mark Rogers, Bureau of Health Plan Policy, Non-Institutional Policy Section** – Mark will report on several topics, including policy updates, what rules will be up next for the 5-year review, the latest news regarding MUE challenges and more.

3:15 pm **Afternoon Break with Exhibitors**

- 4:00 pm ***Thriving Through Talent*** – Brooke Kraft, VGM - How do you cultivate the best talent? Brooke will share some key ideas you can implement to foster growth in your team including, understanding emerging talent trends through the lens of community and connection, creating a culture rooted in belonging, shared purpose, and mutual support, and using meaningful metrics and feedback to strengthen community-driven talent practices.
- 5:00 pm ***OAMES AI Fresco!*** Reception in the Courtyard ***Sponsored by: Compass Health, Professional Medical Supply, and VGM***
- 7:00 pm **Day 1 Adjourns**

Thursday - October 9, 2025

- 8:00 am **Continental Breakfast** – HME Exhibit Hall in Ballroom and MCO Pavilion in Pre-Function Area
- 8:30 am ***Employee Engagement and Signs of Quiet Quitting*** – Jennifer Sylverster, ACU-Serve – You’ve learned about accountability, and developing talent, but what now? It doesn’t stop there. Continual engagement is key. Jennifer will talk about maintaining a successful interactive environment, and how to spot when team members might be silently drifting towards the door.
- 9:45 am ***State News: Ohio Legislative Update***– Michelle Fitzgibbon, The Fitzgibbon Group – Michelle will take the stage to provide a review on state legislation action that could affect our members, as well as Medicaid Rate Floor language efforts your OAMES leadership is beginning to work on.
- 10:15 am **Coffee Break with Exhibitors, Exhibits Close at 10:45 am** – HME Exhibit Hall in Ballroom and MCO Pavilion in Pre-Function Area
- 10:45 am ***HME Payer Update*** – Laura Williard, American Association for Homecare – When it comes to Payer Relations, Laura is one of the best and brightest. She’ll be reviewing the latest developments in the payer world and provide resources and guidance to help you navigate the latest challenges in this complicated landscape.
- 12:00 pm ***Lunch & Closing Session – Employee Retention – Explore Your Options*** – Miriam Lieber, Lieber Consulting -All that we’ve discussed the past two days leads to this: keeping your talented and engaged team stable and with you long term. Miriam will share ideas to help you achieve less turnover and greater productivity during our closing session of the day.
- 1:30 pm **Prize Drawings and Conference Adjourns**